Essential Resources

**Tennessee Department of Health Traumatic Brain Injury (TBI) Program:**
The TBI Program staff are available to respond to questions, make referrals and provide education and training. Initial contact with the TBI Program can be the first link in a chain of support for people with brain injury and their families.

**Tennessee Traumatic Brain Injury Service Coordination Program:**
There are eight Service Coordinators located in various non-profit agencies across the state. The Service Coordinator’s role is to work with persons with brain injury and their family to assess current needs. Service Coordination services are provided free of charge. To learn more about service coordination please reach out to your local TBI Service Coordinator or call the TBI Hotline at 1-800-882-0611.

- **Tennessee Virtual Traumatic Brain Injury Support Group:** For more information about a TBI Support Group meeting in your area, call the TBI Program at 800-882-0611.

**Traumatic Brain Injury Services: Directory and Resource Information Guide, the Tennessee Department of Health:**
The guide was designed to assist in locating programs, organizations, agencies, and services available across the state of Tennessee and the nation.

**NOTE:** that not all resources are in this guide. Also, check your local area for practitioners who work with people with TBI and/or check with your regional Service Coordinator (see resource above).

**Brain Injury Association of Tennessee:**
(BIA of TN) is committed to improving the quality of life of individuals, families, caregivers, and healthcare professionals impacted by brain injury by providing critical information, education, support, prevention, and advocacy through community-based, state, and national resources.

**Chattanooga Area Brain Injury Association of Tennessee:**
(CABIA) - CABIA is dedicated to providing the highest quality services in order to prevent and increase the awareness of brain injuries and to achieve optimal outcomes for brain injury survivors. Further, we are committed to advocating on behalf of brain injury survivors and their family members in order for them to achieve the highest quality of life.

We want to hear from you!
Complete our short survey to let us know how we’re doing.
Disability Rights Tennessee:
(DRT) is a nonprofit legal services organization that provides free legal advocacy services to protect the rights of Tennesseans with disabilities.” They have limited areas of focus each year. See website to learn more.

Statewide Independent Living Council:
(SILC) The Statewide Independent Living Council of Tennessee’s mission is to promote Independent Living philosophies, practices and values and expand IL services across the state.

Tennessee Disability Pathfinder:
Tennessee Disability Pathfinder (“Pathfinder”) helps people with disabilities, their family members, educators, and other professionals find and access resources, support, and services available to meet their needs.

Interested in learning more?
Visit Brain Links: www.tndisability.org/brain
TN TBI Program: https://www.tn.gov/health/health-program-areas/fhw/vipp/tbi.html
Tennessee Traumatic Brain Injury Service Coordination Program

Assisting people with brain injuries, their families and professionals

CHATTANOOGA
Chattanooga Area Brain Injury Association
Contact: Lisa Morgan
(423) 602-7246
chattanoogabraininjury@gmail.com

MEMPHIS
Regional One Health
Contact: Carolyn Chambers
(901) 545-8487
cchambers@regionalonehealth.org

NASHVILLE
Brain Injury Association of Tennessee
Contact: Angela Pearson
(615) 955-0673
apearson.biat@gmail.com

SOUTH CENTRAL
Disability Rights Tennessee
Contact: Holland Camara
(629) 702-7729
HollandC@disabilityrightstn.org

UPPER CUMBERLAND
Disability Rights Tennessee
Contact: Rick Hall
(629) 702-7727
RickH@disabilityrightstn.org

KNOXVILLE
Patricia Neal Rehabilitation Center
Contact: Patty Cruze
(865) 331-1499
PCruze@CovHlth.com

JACKSON AREA
West Tennessee Rehabilitation Center
Contact: Jimmie Lee Morris
(731) 541-4941
Jimmie.Morris@WTH.org

JOHNSON CITY AREA
Crumely House
Contact: Fredda Roberts
(423) 257-3644 x 6
fredda@crumleyhouse.com

*T Please note that service coordinators do not have access to your medical information.
Service Coordination

What is Service Coordination?
The service coordinator’s role is to work with people with brain injury and their families to assess needs and coordinate resources and services within the community. Service coordinators have a clear understanding of brain injury and are knowledgeable of the resources available in their community. The service coordinator:

• develops a comprehensive plan of care;
• provides referrals to available resources;
• coordinates services for individual client advocacy; and
• bridges gaps in the service delivery system.

Professionals can receive technical assistance, resource information and education to better understand the unique needs of people with brain injuries.

Why is Service Coordination Needed?
Traumatic brain injury, or TBI is a major cause of death and disability in the United States each year.

• Approximately 2.87 million TBI-related emergency department visits, hospitalizations and deaths occur each year.
• An average of 155 people in the United States die each day from injuries that include a TBI.
• Approximately 5.3 million Americans live with a TBI-related disability.
• Each year approximately 6,000 Tennesseans are hospitalized with a TBI.

Whether a brain injury is mild, moderate or severe, the effects can include a variety of cognitive, behavioral and emotional complications.

Those who survive a TBI can face effects that last a few days or a lifetime. The return home from a hospital or rehabilitation facility can result in a host of new challenges. Getting back to work or school, locating housing, securing transportation or even engaging in social activities may be difficult. Service coordinators collaborate and coordinate with available resources and services within the community and help to build a practical, community-oriented plan for a productive and independent life.

Scope of Services
All traumatic brain injury service coordinators provide the following services:

• offer information and education on traumatic brain injury;
• locate community-based resources;
• refer clients to qualified services;
• assist clients in applying for and accessing services;
• advocate in the area of individual/client rights and benefits;
• develop support groups; and
• assist or consult in the development of new programs and services.

Service Coordination Goal
The goal of service coordination is to improve the quality of life for people with brain injury and their families.

Service coordination is provided free of charge.
We are resolute in our vision that all persons with brain injury thrive within their communities.

**Support**
We connect brain injured individuals and their caregivers to available support resources in their community.

**Information**
Brain injury requires specialized care and individual services. We provide crucial information for informed decisions.

**Prevention**
Brain injury is often preventable. We provide education and opportunities to advocate for change.

**Sustainability**
We are committed to supporting the Tennessee brain injury population by accessing grants and donor development.

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**Help, Hope and Healing**

Brain injury is not an event or an outcome. It is the start of a misdiagnosed, misunderstood, under-funded neurological disease.

Learn more at our website: BRAININJURYTENN.ORG
Service Coordinators

The journey of brain injury is life-altering. Tennessee TBI Service Coordinators can help find the resources for support you may need when returning to your community.

- Navigate and referrals to available resources
- Facilitate support groups
- Coordination of services
- Individual advocacy

This service is offered free of charge.

To connect with a Service Coordinator scan the QR code or visit BrainInjuryTenn.org

Carolyn Chambers
Regional One Health

Jimmie Lee Morris
WestTennessee Healthcare

Angela Pearson
Brain Injury Association Tennessee

Holland Camara
Disability Rights TN

Rick Hall
Disability Rights TN

Lisa Morgan
CABIA

Patty Cruze
Fort Sanders Regional Medical Center

Fredda Roberts
Crumley House Brain Injury Rehabilitation Center
Thank You!

We’re here to help.
Our mission is to bring together professionals to recognize the far-reaching and unique nature of brain injury and to improve services for survivors. If we can help you, please feel free to reach out!

Contact us:
tbi@tndisability.org

Check out our website:
www.tndisability.org/brain

Follow us on social media: