SECTION 8

FINANCIAL AND RESIDENTIAL RESOURCES
Financial Resources

**TN Family Support Program**
The program is funded by state dollars and designed to assist individuals with severe disabilities and their families to remain together in their homes and communities. Family Support is not a substitute for more comprehensive services provided under other programs, including the Medicaid HCBS Waiver, TennCare, Medicare, or private insurance.

**Vista Points, Inc.**
Located across TN, “Vista Points, Inc. is dedicated to raising awareness about Special Needs Trusts.”

**TN Criminal Injuries Compensation Fund for victims of a violent crimes committed in Tennessee.**
**NOTE:** There are eligibility requirements and applicants must apply for compensation WITHIN ONE YEAR after injury:
- [Criminal Injuries Compensation (tn.gov)](http://www.tn.gov/
- [Criminal Injuries Compensation Resource Guide](http://www.tn.gov/
- [Criminal Injuries Compensation Resource Guide en Español](http://www.tn.gov/

**HelpHopeLive.org**
“We support community-based fundraising for people with unmet medical expenses and related costs due to cell and organ transplants or catastrophic injuries and illnesses.”

**Healing Heads Foundation**
Healing Heads Foundation’s mission is to provide match- grant funding to eligible Middle Tennessee brain injury survivors so that they can participate in rehabilitation.
Are you an innocent victim of violent crime in Tennessee?

There may be help.

Criminal Injuries Compensation

Hope in your time of need.

A program of the Tennessee Department of Treasury

David H. Lillard, Jr., State Treasurer
If you or someone you know has been an innocent victim of violent crime in Tennessee, the Criminal Injuries Compensation Fund may be a financial resource for you.

The Criminal Injuries Compensation Fund was established as a fund of last resort to financially assist innocent victims of violent crime in Tennessee that results in personal injury. In the case of death, dependent relatives may be eligible for compensation. The program has paid out more than $325 million in claims to victims and their families since 1982.

Victims and claimants who meet eligibility requirements may be reimbursed for medical expenses, loss of wages, funeral expenses and other unforeseen costs related to the crime.

This brochure contains general information, and is not intended to be used as a sole source. Please visit treasury.tn.gov/injury for more information on the Criminal Injuries Compensation Program.
WHO IS ELIGIBLE?

Individuals may be eligible for financial assistance if they are:

The Victim
• The victim of the crime (the individual who received personal injury)

Relatives
• A dependent relative of a deceased victim
• The relative of a homicide victim who received mental health counseling
• A relative responsible for funeral/burial costs
• A sibling or parent of a victim of child sexual abuse who has received counseling
• A victim’s child who witnessed domestic violence against the parent and received counseling

Administrator
• The administrator of a deceased victim’s estate

Preventing Crime
• Someone who was injured trying to prevent a crime or apprehend a criminal

Additionally, a victim must meet the following conditions to be eligible for compensation:

• The crime must be reported to authorities within 48 hours unless victim is a minor or there is good cause.
• The crime must have happened in Tennessee.
• The victim’s actions cannot contribute to the crime.
• The victim/claimant must fully cooperate with police and efforts to prosecute.
• A claim must be filed within one year of the crime unless there is good cause. Beginning January 1, 2022, the time frame will extend to within two years of the crime.
Based on state law, some restrictions apply. Visit treasury.tn.gov/injury or call (866) 960-6039 for a full list of eligible and ineligible expenses.
**FREQUENTLY ASKED QUESTIONS**

Help is available to you at any point in this process. Contact our **Customer Service** Representative with any **questions**, **comments**, or **concerns**.

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**What is the maximum compensation?**
The maximum benefit of combined expenses for a victim and/or other eligible persons is $32,000.

**Should I file a claim if my bills have been paid by insurance?**
It depends. The program is a fund of last resort, and can only consider those portions of a bill that are not covered by another source.

**Do I need a police report?**
Yes, or another official document to show the crime was reported appropriately.

**Does an arrest have to be made before I file a claim?**
No. It is possible the offender may not be identified or arrested.

**Must the case in court be finished before I file a claim?**
No. In fact, the trial may not be finished until after the time limit to file a claim has expired.

**How are payments made?**
Payments may be made directly to the service provider, or, in some cases, directly to the victim.

**How are awards paid to a minor?**
Usually, an award that is paid directly to a minor is placed in trust with the juvenile court. The court will determine if the funds may be used before the child reaches age eighteen.

**Are victims of car/boating accidents eligible?**
If the victim is injured in one of these specific crimes: DUI, fleeing the scene of an accident (with a serious injury), or a driver intentionally struck the victim. Certain exclusions apply for passengers riding with an intoxicated driver.
Who are the eligible relatives?
As defined by law, the victim’s “relatives” include the spouse, parent, grandparent, stepparent, child, grandchild, brother, half-brother, sister, half-sister, and the spouse’s parents or stepparents.

How long does it take to process a claim?
Each situation is unique depending on circumstances such as complexity of claim and current volume. Claims are typically processed within 90 days, but incomplete applications, missing documentation, and suspended claims may delay the process.

APPLY FOR COMPENSATION

In most cases, a claimant (individual applying for compensation) is the individual responsible for payment of expenses associated with the crime. Legal guardians must file claims for those under 18 or those incapable of filing on their own behalf. The Division contracts with CorVel Corporation, a claims management company, for the processing of claims for the Criminal Injuries Compensation Program.

1. Complete and submit application online
2. Application reviewed by CorVel, along with any necessary supplemental information requested
3. Eligibility Assessed after all information has been received
4. Claimant Notified of decision in writing

help is available to you at any point in this process. Contact our Customer Service Representative with any questions, comments, or concerns.

treasury.tn.gov/injury (615)741-2734

treasury.tn.gov/injury (866)960-6039
¿Es usted víctima inocente de un delito de violencia en Tennessee?

Es posible que le puedan ayudar.

Un recurso para las víctimas

Si usted o alguien que usted conoce ha sido víctima inocente de un delito de violencia en Tennessee, el Fondo de Compensación por Lesiones Debidas a un Delito puede ser un recurso de ayuda financiera para usted.

El Fondo de Compensación por Lesiones Debidas a un Delito fue creado como un fondo de última instancia para ayudar financieramente a las víctimas inocentes de delitos de violencia en Tennessee que sufren daños personales. En caso de muerte, los familiares dependientes pueden ser elegibles para recibir una compensación. El programa ha pagado más de $325 millones en reclamaciones a las víctimas y sus familias desde 1982.

La misión del Departamento del Tesoro de Tennessee es invertir en el bienestar de sus residentes. El Fondo de Compensación por Lesiones Debidas a un Delito es una de las maneras en que esperamos lograr dicha misión.

Las víctimas y los solicitantes que reúnen los requisitos de elegibilidad pueden ser reembolsados por gastos médicos, pérdida de salarios, gastos funerarios y otros gastos imprevistos relacionados con el delito.

Este folleto contiene información general y no está concebido para ser utilizado como única fuente de información. Visite treasury.tn.gov/injury para obtener más información sobre el Programa de Compensación por Lesiones Debidas a un Delito.
¿Quiénes son elegibles?

Las personas pueden ser elegibles para ayuda financiera si son:

**La víctima**
- La víctima del delito
  (la persona que sufrió daños personales)

**Familiares**
- El familiar dependiente de una víctima fallecida
- El familiar de una víctima de homicidio que ha recibido terapia de salud mental
- El familiar responsable de los gastos de entierro y funeral
- El hermano o padre o madre de una víctima de abuso sexual infantil que ha recibido consejería
- El hijo de una víctima que presenció actos de violencia en contra del padre/la madre y ha recibido consejería

**Administrador**
- El administrador del patrimonio de una víctima fallecida

**Prevenir el delito**
- Alguien que fue lesionado al intentar prevenir el delito o aprehender a un delincuente

La víctima también debe reunir las siguientes condiciones para ser elegible para la compensación:
- El delito tiene que ser denunciado a las autoridades en un plazo de 48 horas, a menos que la víctima sea menor de edad o existan motivos fundados para no hacerlo.
- El delito tiene que haber sucedido en Tennessee.
- Las acciones de la víctima no pueden haber contribuido al delito.
- La víctima/solicitante tiene que cooperar plenamente con la policía y los esfuerzos para enjuiciar a los culpables.
- La reclamación tiene que ser presentada en un plazo de un año a partir de la fecha del delito, a menos que existan motivos fundados para no hacerlo.

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Sobre la base de las leyes estatales, se aplican algunas restricciones. Visite treasury.tn.gov/injury o llame al (866) 960-6039 para obtener una lista completa de los gastos elegibles y no elegibles.
Para solicitar compensación

Tenemos ayuda disponible para cualquiera de las etapas de este proceso. Comuníquese con nuestros representantes de servicio al cliente si tiene alguna pregunta, comentario o inquietud.
La información en este folleto está sujeta a cambios legislativos y a interpretación judicial. No sustituye ni restringe la autoridad o los procedimientos establecidos en virtud de los estatutos estatales. Los estatutos que rigen el programa se pueden encontrar en el Código de Tennessee Anotado, Título 29, Capítulo 13, partes 1 y 3. El Departamento del Tesoro de Tennessee opera todos sus programas y actividades libre de discriminación por motivos de sexo, raza, o cualquier otra categoría protegida por la ley federal o estatal. Para recibir este folleto en un formato de comunicación alternativo, comuníquese con el coordinador de ADA del Departamento del Tesoro llamando al 615-741-2956.
The Help Hope Live Advantage

ONE-ON-ONE SUPPORT
We pair you with one of our Client Services Coordinators to help you fundraise.

NONPROFIT STATUS
We offer your community a way to donate that is tax deductible to the full extent allowed by law.

ONLINE DONATION PAGE
Share your story, collect donations, and receive messages of support through a customizable online campaign page.

EASY TO SUBMIT BILLS
Once you begin fundraising for Help Hope Live, you are eligible to submit Fund Request Forms to us to cover unmet medical needs.

KEEP YOUR MEDICAID
Because Help Hope Live maintains discretion over the funds you raise, they likely won’t jeopardize your eligibility for asset-based assistance programs. You should check with your state Medicaid office to be sure.

Our mission as a national nonprofit is to support community-based fundraising for people with unmet medical and related expenses due to cell and organ transplants or catastrophic injuries and illnesses.

Help Hope Live has discretion and control over the use of all donated funds. Donations made in honor of a specific individual, or in response to campaign solicitations, are restricted by region only and do not obligate Help Hope Live to allocate funds toward a specific individual, as the IRS might deem such donations to be private gifts. Clients receive support according to medical and financial need.

Ranked in the Top 1% of U.S. charities

©2018 Help Hope Live
Start a Campaign
For Help Hope Live to cover the medical expenses insurance doesn’t

YOU ARE NOT ALONE.
Thousands of people each year face significant financial hardship due to a medical crisis. Unexpected expenses related to medical care can add up quickly.

Fundraising can help you pay for these expenses.

WE ARE HERE TO HELP.
At Help Hope Live® we HELP ease the financial burden of a medical crisis, provide HOPE at a time of overwhelming need, and support patients and families to LIVE life as fully as possible.

Since 1983, we have helped thousands of people raise millions of dollars to offset the cost of out-of-pocket medical and related expenses.

HOW WE SUPPORT YOU:
• We help you rally your community to raise funds and awareness.
• Provide fiscal accountability for all funds raised.
• Pay bills directly, allowing clients and their families to focus on treatment and recovery.

Help Hope Live funds the following:
• Health insurance premiums, deductibles, and co-pays
• Hospital bills and lab work
• Dental care (related to transplant)
• Travel, food, and lodging for patient and caregiver during temporary relocation for treatment
• Anti-rejection and other medications, which can easily exceed $2,500 a month
• Emergency assistance for living expenses (mortgage, rent, utilities)
• Follow-up care and rehabilitation
• Caregiver expenses
• And more!

Help Hope Live funds the following:
• Health insurance premiums, deductibles, and co-pays
• Rehabilitation and physical therapy
• Home health care
• Home accessibility modifications
• Vehicle modifications and modified vehicles
• Medical equipment and supplies
• Medications
• Assistive technology
• Exoskeletons
• Service dogs
• And more!

800.642.8399
www.helphopelive.org
Residential Resources

See in state and out of state residential facilities within the guide.

NeuroRestorative
Located in Benton, Arkansas, this program in Benton offers a continuum of community-based, inpatient treatment and supported living programs for children and adults with brain injury and other neurological challenges.

Shepherd Center Brain Injury Residential Program
Located in Decatur, Georgia, Shepherd Center's post-acute Residential Program at Shepherd Pathways provides a safe and therapeutic environment in a structured, home-like atmosphere.

Centre for Neuro Skills Residential Inpatient Program
Located in several states (not is TN). CNS provides rehabilitation every hour, every day by reinforcing skills across residential and clinical facilities through staff collaboration and dedication to patient progress.

Listing: National Residential Housing and Transitional Care Facilities
- A number of organizations across the United States provide residential living for adults who have experienced brain injuries, spinal cord injuries, and multiple trauma.
- Some locations are supportive living communities, while others provide group home environments with barrier-free housing specially modified to accommodate the needs of persons with disabilities.
Thank You!

We’re here to help.
Our mission is to bring together professionals to recognize the far-reaching and unique nature of brain injury and to improve services for survivors. If we can help you, please feel free to reach out!

Contact us:
tbi@tndisability.org

Check out our website:
www.tndisability.org/brain

Follow us on social media: