

## What to Do If You Think Someone Has Brought In a Dog That Is Not a Service Dog

Unless it is clear that the dog is not a service animal, the best practice is to allow the dog to enter with the person.

Treat a person with a miniature horse like a person with a service dog.

Businesses **MUST** allow a service dog unless the animal is not housebroken or is out of control. These are the **ONLY 2** exceptions.

Do **NOT** ask questions if it is obvious the dog is a service dog.

If it is not obvious, staff may ask 2 questions:  
1) is the dog a service animal required because of a disability?  
2) what work or task has the animal been trained to perform? Do **NOT** ask about the person's disability.

