

Service Coordination Contact Information

CHATTANOOGA

Chattanooga Area Brain Injury Association

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MEMPHIS

Regional One Health

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NASHVILLE

Brain Injury Association of Tennessee

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SOUTH CENTRAL

Disability Rights Tennessee

Contact: Holland Camara
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UPPER CUMBERLAND

Disability Rights Tennessee

Contact: Rick Hall
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KNOXVILLE

Patricia Neal Rehabilitation Center

Contact: Patty Cruze
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JACKSON AREA

West Tennessee Rehabilitation Center

Contact: Jimmie Lee Morris
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JOHNSON CITY AREA

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*Please note that service coordinators do not have access to your medical information.



Tennessee Department of Health

Traumatic Brain Injury Program

Family Health & Wellness, 8th floor, AJT

710 James Robertson Pkwy

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Tennessee Traumatic Brain Injury Service Coordination Program

*Assisting people with brain injuries,
their families and professionals*



Tennessee Department of Health
Traumatic Brain Injury Program
1-800-882-0611



Service Coordination

What is Service Coordination?

The service coordinator's role is to work with people with brain injury and their families to assess needs and coordinate resources and services within the community. Service coordinators have a clear understanding of brain injury and are knowledgeable of the resources available in their community. The service coordinator:

- develops a comprehensive plan of care;
- provides referrals to available resources;
- coordinates services for individual client advocacy; and
- bridges gaps in the service delivery system.

Professionals can receive technical assistance, resource information and education to better understand the unique needs of people with brain injuries.

Service coordination is provided **free of charge.**

Why is Service Coordination Needed?

Traumatic brain injury, or TBI is a major cause of death and disability in the United States each year.

- Approximately 2.87 million TBI-related emergency department visits, hospitalizations and deaths occur each year.
- An average of 155 people in the United States die each day from injuries that include a TBI.
- Approximately 5.3 million Americans live with a TBI-related disability.
- Each year approximately 6,000 Tennesseans are hospitalized with a TBI.

Whether a brain injury is mild, moderate or severe, the effects can include a variety of cognitive, behavioral and emotional complications.

Those who survive a TBI can face effects that last a few days or a lifetime. The return home from a hospital or rehabilitation facility can result in a host of new challenges. Getting back to work or school, locating housing, securing transportation or even engaging in social activities may be difficult. Service coordinators collaborate and coordinate with available resources and services within the community and help to build a practical, community-oriented plan for a productive and independent life.



Scope of Services

All traumatic brain injury service coordinators provide the following services:

- offer information and education on traumatic brain injury;
- locate community-based resources;
- refer clients to qualified services;
- assist clients in applying for and accessing services;
- advocate in the area of individual/client rights and benefits;
- develop support groups; and
- assist or consult in the development of new programs and services.

Service Coordination Goal

The goal of service coordination is to improve the quality of life for people with brain injury and their families.