## **Service Coordination Contact Information**

#### **CHATTANOOGA**

## **Chattanooga Area Brain Injury Association**

Contact: Lisa Morgan (423) 602-7246 chattanoogabraininjury@gmail.com

#### **MEMPHIS**

## **Regional One Health**

Contact: Carolyn Chambers (901) 545-8487 cchambers@regionalonehealth.org

#### **NASHVILLE**

#### **Brain Injury Association of Tennessee**

Contact: Angela Pearson (615) 955-0673 apearson.biat@gmail.com

#### **SOUTH CENTRAL**

## **Disability Rights Tennessee**

Contact: Holland Camara (629) 702-7729 HollandC@disabilityrightstn.org

## **UPPER CUMBERLAND**

## **Disability Rights Tennessee**

Contact: Rick Hall (629) 702-7727 RickH@disabilityrightstn.org

#### **KNOXVILLE**

#### **Patricia Neal Rehabilitation Center**

Contact: Patty Cruze (865) 331-1499 PCruze@CovHlth.com

#### **JACKSON AREA**

#### **West Tennessee Rehabilitation Center**

Contact: Iimmie Lee Morris (731) 541-4941 Jimmie.Morris@WTH.org

#### **JOHNSON CITY AREA Crumely House**

Contact: Fredda Roberts (423) 257-3644 x 6 fredda@crumleyhouse.com



Family Health & Wellness, 8th floor, AJT Traumatic Brain Injury Program Tennessee Department of Health

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**Tennessee Traumatic Brain Injury** 

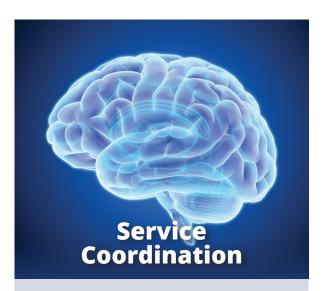
# Service Coordination **Program**

Assisting people with brain injuries, their families and professionals



**Tennessee Department of Health Traumatic Brain Injury Program** 1-800-882-0611

\*Please note that service coordinators do not have access to your medical information.



## What is Service Coordination?

The service coordinator's role is to work with people with brain injury and their families to assess needs and coordinate resources and services within the community. Service coordinators have a clear understanding of brain injury and are knowledgeable of the resources available in their community. The service coordinator:

- develops a comprehensive plan of care;
- provides referrals to available resources;
- coordinates services for individual client advocacy; and
- bridges gaps in the service delivery system.

Professionals can receive technical assistance, resource information and education to better understand the unique needs of people with brain injuries.

Service coordination is provided **free of charge.** 

# Why is Service Coordination Needed?

Traumatic brain injury, or TBI is a major cause of death and disability in the United States each year.

- Approximately 2.87 million TBIrelated emergency department visits, hospitalizations and deaths occur each year.
- An average of 155 people in the United States die each day from injuries that include a TBI.
- Approximately 5.3 million Americans live with a TBI-related disability.
- Each year approximately 6,000
  Tennesseans are hospitalized with a TBI.

Whether a brain injury is mild, moderate or severe, the effects can include a variety of cognitive, behavioral and emotional complications.

Those who survive a TBI can face effects that last a few days or a lifetime. The return home from a hospital or rehabilitation facility can result in a host of new challenges. Getting back to work or school, locating housing, securing transportation or even engaging in social activities may be difficult. Service coordinators collaborate and coordinate with available resources and services within the community and help to build a practical, community-oriented plan for a productive and independent life.





# **Scope of Services**

All traumatic brain injury service coordinators provide the following services:

- offer information and education on traumatic brain injury;
- · locate community-based resources;
- · refer clients to qualified services;
- assist clients in applying for and accessing services;
- advocate in the area of individual/client rights and benefits;
- develop support groups; and
- assist or consult in the development of new programs and services.

## **Service Coordination Goal**

The goal of service coordination is to improve the quality of life for people with brain injury and their families.